



Quality, Health, Safety & Environment Policy

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1 Policy information

1.1 Purpose

The purpose of VE's Quality, Health, Safety & Environment (QHSE) Policy is to clearly articulate to all interested parties our commitment to exceptional service delivery quality, workplace safety and environmental responsibility, and to explain how we will achieve these objectives.

1.2 Scope

VE's QHSE Policy applies to its business inputs, processes and outputs that are required for both managing the business and serving customers the provision of its client services.

1.3 Prerequisites

Nil.

1.4 Definitions

Term	Definition
IMS	Integrated Management System
QHSE	Quality Health Safety Environment
VE	Verified Energy

1.5 Responsibilities

Resource	Responsibility
Managing Director	Designated QHSE (Quality, Health, Safety & Environment) Manager – Holds ultimate responsibility for the achievement of the QHSE policy and related objectives through the IMS. Delegates responsibility to Management Team as required.
Management Team	Consists of the Leadership and Operations Manager. Responsible for elements/tasks delegated by the QHSE Manager in the achievement of the QHSE policy and objectives.
Employees	All employees must take personal responsibility for quality, safety and environment objectives within their scope of work

1.6 References

#	Reference
1	VE-MGT-MAN-001 Integrated Management System Manual



2 Policy elements

In accordance with VE's organisational goals and in understanding the needs and expectations of interested parties, VE has established the following QHSE Policy, outlining its Quality, Health, Safety & Environment objectives.

VE aims to:

1. Deliver high-quality services that consistently meet customer requirements, particularly the correct verification of power apparatus to ensure safe, reliable, and sustainable operation throughout the asset lifecycle.
2. Promote a safe and healthy work environment by proactively managing workplace hazards and implementing OH&S best practices.
3. Protect the environment by identifying, monitoring, and minimising environmental impacts associated with our operations, including energy use, emissions, and waste.
4. Continually improve services, systems, and processes by actively seeking feedback from clients, employees, and stakeholders, and using this information to drive meaningful improvement across quality, safety, and environmental outcomes.
5. Support our employees by providing professional development opportunities, fostering knowledge, capability, and process excellence in a safe and environmentally responsible workplace.

VE will achieve this by:

1. Implementing and maintaining an IMS conforming to ISO 9001, ISO 14001, and ISO 45001 across all in-scope operations.
2. Establishing measurable objectives for customer satisfaction, workplace safety, and environmental performance.
3. Reviewing IMS objectives and performance regularly as part of management review processes to ensure continuing suitability, adequacy, effectiveness and improvement.
4. Maintaining close collaboration with customers, suppliers, and stakeholders to meet evolving needs and expectations.
5. Communicating this IMS policy and objectives throughout the company to ensure awareness and engagement at all levels.
6. Providing adequate resources, training, and information necessary to achieve policy commitments and objectives.
7. Complying with all relevant legislative, regulatory, and statutory requirements relating to quality, OH&S, and environmental management.

This policy reflects VE's commitment to integrating quality, safety, and environmental responsibility into all aspects of our operations, ensuring sustainable and resilient services for our clients, employees, and the community.